



ALCATEL-LUCENT 8 SERIES IP TOUCH PHONES

So much more than a phone!

.....
AT THE SPEED OF IDEAS™

Alcatel·Lucent
Enterprise



I AM NOT A PHONE...

I AM YOUR SECURITY AGENT.

I AM YOUR CONTACT CENTER AGENT.

I AM YOUR MEETING ROOM ASSISTANT.

I AM YOUR FACTORY ADMINISTRATION
ASSISTANT.

I AM YOUR PERSONAL ASSISTANT.

In fact, IP Touch can be what you want it to be, because it's an entirely applications-based medium for enterprise communication, fully open to any application or service you can imagine.



TURBO CHARGED PHONES

As part of the Alcatel-Lucent professional line, these IP phones are full-featured with integrated IP connectivity and telephony, bringing you the converged power of data and voice over IP.

Besides its ability to support web-based business application, IP Touch brings you optimized design; high-resolution, adjustable color or grayscale displays; superior listening quality and ring tones; plus the freedom and connectivity of Bluetooth® wireless technology.

INSTANT BUSINESS COMMUNICATIONS

IP Touch phones are always on, ready to provide the best communication service, whenever you need it, and to connect to other devices and applications in real time.

They're fast, with easy-to-use feature buttons and interactive soft keys, making them the ideal focal point for all your business communications.

AN UNBEATABLE RANGE OF TELEPHONY FEATURES

IP Touch offers the full range of telephony services found in Alcatel-Lucent's acclaimed communication servers - Enterprise and Office - unsurpassed in terms of functionality, features, reliability and quality of service.

WHO CAN I BE FOR YOU?

INBUILT SECURITY

Rest assured, the “IP” in Alcatel-Lucent IP Touch is fully secured against intrusion, eavesdropping or hacking. With its powerful armory, you benefit from the openness of an application, safe from the risk of outside attack.

Move up to IP Touch for a wealth of services, from unified communication to security, travel and meeting room management:

I AM YOUR PERSONAL ASSISTANT

- Provide a single multimedia mailbox for all messages, including voice, e-mail and fax.*
- Never miss unanswered VIP calls thanks to the call log.*
- Access the universal directory service easily.*
- Offer a “find me, follow me” facility to avoid caller frustration when trying to reach you.*
- Don’t be bothered by non-urgent calls when meeting important customers.*
- Record time spent on the phone and produce a periodic time report by client, file or by-the-hour billing.
- And a host of other features...

*Based on Alcatel-Lucent Unified Communications features delivered through ICS or OpenTouch™ platforms

I AM YOUR CONTACT CENTER AGENT

Advanced and intuitive capabilities to boost contact center agents’ personal efficiency including:

- Login/logout in group, plus password management
- Agent status (on/off duty, pause, wrap-up)
- Group monitoring
- Queue information display
- Saturation indicator

I AM YOUR SECURITY AGENT

• ACCESS CONTROL

Survey the entrance to the building, parking lot or remote building (video) and control door opening from any Alcatel-Lucent IP Touch phone

• BUILDING CONTROL

For any type of alarm, directly control the building security functions (such as closing doors to cut off a fire or alerting employees and security services)

• ALARM MANAGEMENT

Use IP Touch for immediate broadcast to all parties specified by company security procedures

AND MUCH MORE...

Remember, these existing services are just the beginning: You or one of our applications partners can develop applications that customize IP Touch to the unique demands of your business, thanks to its XML interface*.

*Not available on Alcatel-Lucent 4018 and 4008 IP Touch phones.

IP TOUCH ENHANCED FUNCTIONALITY

SUPERLATIVE SOUND QUALITY

Alcatel-Lucent IP Touch provides the very best in sound quality, thanks to a range of new advancements, including wideband audio. IP Touch phones offer a comprehensive range of polyphonic ringtone melodies. Its full-duplex, hands-free speakerphone with acoustic echo cancellation, takes listening comfort to new levels. IP Touch has been designed to take the fuss out of communication, whatever the sound source. It enables a smooth, automatic transfer from headset to hands-free for group listening, with no need to remove the handset from its cradle. Its top-end model offers communication with Bluetooth wireless technology. And it provides a built-in audio port for the use of a headset, additional speaker or teleconferencing system.*

The Alcatel-Lucent 4068 IP Touch phones support a Bluetooth 1.2 wireless handset.



OPTIMIZED ERGONOMICS

IP Touch phones are conceived to ensure the simplest, most intuitive access to the powerful features of Alcatel-Lucent systems.



NAVIGATOR

The Alcatel-Lucent IP Touch phone navigator feature makes the display more user-friendly by allowing you to scroll up, down, left and right. The navigator, along with context-sensitive soft keys, provides easy access to the communication servers' many features.

DEDICATED FUNCTION KEYS

At the push of a button, gain direct access to your mailbox or directory, simply redial or ask the terminal for help. Audio control functions, such as loudspeaker volume control, hands-free audio control and mute, are separate from the system's functional keys to facilitate easy and clear audio control for the user.



DISPLAY

The Alcatel-Lucent IP Touch application phones offer rich visual information on large, adjustable displays. They range from a one-line screen of 20 characters on the most basic model to a graphical 1/4 VGA display with 4096 colors on the most advanced phone.

INTUITIVE ICONS AND SOFT KEYS

Determining the status of a call is simple with the help of easy-to-understand icons. The phones' smart soft functions change according to the call context, with the functions displayed on the screens. So you always get the right feature at your fingertips at the right time. Extra programmable keys are provided to further customize usage.



ALPHANUMERIC KEYBOARD

The Alcatel-Lucent 4028, 4038 and 4068 IP Touch phones are equipped with an alphanumeric keyboard, which provides access to the "call by name" company directory and to messaging services.

FEATURE-RICH TERMINALS



8 SERIES	4068	4038	4028	4018	4008
DISPLAY	Adjustable graphical display	Adjustable graphical display	Adjustable graphical display	Monochrome graphical character display	Monochrome graphical character display
Resolution	240 x 320 pixels 1/4 VGA	100 x 160 pixels	64 x 128 pixels	20 characters	20 characters
Size	74 x 56 mm	78 x 51 mm	70 x 38 mm	75 x 12 mm	75 x 12 mm
Color	4096 colors	4 gray levels	black & white	black & white	black & white
Back light	■	-	-	-	-
KEYS					
Contextual keys	2 x 5 contextual keys	2 x 5 contextual keys	2 x 3 contextual keys	-	-
Programmable keys	Up to 70 soft keys* Up to 40 soft keys** 2 personal keys/LED	Up to 70 soft keys* Up to 40 soft keys** 2 personal keys/LED	Up to 70 soft keys* Up to 40 soft keys** 2 personal keys/LED	6 keys with LED - -	6 keys with LED - -
Navigator	4 directions	4 directions	4 directions	2 directions	2 directions
Validation (OK) and exit keys	■	■	■	■	■
Message key + LED	■	■	■	■	■
End key	■	■	■	■	■
Redial key	■	■	■	■	■
Help key	■	■	■	■	■
Alarm LED (2 colors)	■	■	■	-	-
Hands-free key with LED	■	■	■	■	■
OTHER FEATURES					
Wideband (G722)	■	■	■	-	-
Hands-free mode	■	■	■	■	■
External loudspeaker	■	■	■	■	■
Volume keys +/-	■	■	■	■	■
Mute key with LED	■	■	■	■	■
Handset	Comfort	Comfort	Comfort	Comfort	Standard
Specific headset plug 3.5 mm	■	■	■	-	-
Alphabetic keyboard	■	■	■	-	-
Dial by name	■	■	■	■**	■**
Bluetooth 1.2 wireless	■	-	-	-	-
IP CHARACTERISTICS					
Additional PC connectivity with switch	Gigabit Ethernet 10/100/1000	Gigabit Ethernet 10/100/1000	Gigabit Ethernet 10/100/1000	Fast Ethernet 10/100	-
External power supply	■	■	■	■	■
IEEE 802.3af full compliance	■	■	■	■	■
Class of consumption (PoE)	Class 2	Class 2	Class 2	Class 2	Class 2
Ethernet auto-sensing and configurable	■	■	■	■	■
Alcatel-Lucent DHCP server disabling	■	■	■	■	■
SIP survivability (dual stack)	■	■	■	■	■
Alternate SIP firmware (full SIP phone)	-	-	-	■	■
VLAN management	■	■	■	■	■
ACCESSORIES					
Wall mount kit	Option	Option	Option	Option	Option
60" foot-stand	Option	Option	Option	Option	Option
Additional 10&40 key modules	Up to 50 keys* Up to 120 keys**	Up to 50 keys* Up to 120 keys**	Up to 50 keys* Up to 120 keys**	- -	- -
Smart display module	3 modules max	3 modules max	3 modules max	-	-
Bluetooth 1.2 wireless handset	Option	-	-	-	-
WEIGHT	1070 grams	1020 grams	1015 grams	790 grams	790 grams
DIMENSIONS (L x D x H)					
Phone only	240 x 188 x 133 mm	240 x 180 x 133 mm	240 x 175 x 133 mm	220 x 175 x 133 mm	220 x 175 x 133 mm
Wall mounted	240 x 100 x 218 mm	240 x 100 x 208 mm	240 x 100 x 203 mm	220 x 100 x 203 mm	220 x 100 x 203 mm

*on Alcatel-Lucent OmniPCX Enterprise

**on Alcatel-Lucent OmniPCX Office

ALCATEL-LUCENT 4008/4018 IP TOUCH PHONE

ENTER THE WORLD OF SIP TELEPHONY

Enter the world of native SIP telephony with these two phones. Behind their disarming simplicity lie hugely powerful phones, including a one-line 20 character display; a two-directional navigator for user-friendly scrolling; hands-free, direct access to the directory and mailbox; an external loudspeaker and six programmable keys. They complement Alcatel-Lucent wide SIP ecosystem, integrating with OpenTouch, OmniPCX platforms and Genesys™ Contact Centers.



EXTEND THE CAPABILITIES OF YOUR PHONE

WITH ADD-ON MODULES

Grow with your IP Touch. Add further functions and direct-dial keys. You can see at a glance if your colleagues' lines are busy. Choose the number of keys you need from three modules:



- Ten additional keys
- A newly designed smart display module with 14 additional direct access buttons and a large LCD display, allowing for quick and easy "paperless" identification of associated buttons



- Forty extra keys, turning your phone into a switchboard, with direct access to all internal extensions and their current status, such as busy or free

WITH A GREAT RANGE OF HEADSETS

Monaural



Binaural



WITH BLUETOOTH WIRELESS TECHNOLOGY FREEDOM

Alcatel-Lucent 4068 IP Touch comes complete with Bluetooth wireless technology, enabling audio connectivity to any external Bluetooth wireless technology-enabled device and, in the future, data connectivity.

- Alcatel-Lucent 4068 IP Touch phones now support a Bluetooth 1.2 wireless handset: It frees up communications, allowing employees to roam or access material or people away from the immediate vicinity of their desks while continuing a call.
- Conferencing station equipped with Bluetooth wireless technology: Forget the crossed wires when setting up a group conference call. Now you just place the Bluetooth wireless technology-enabled conference station on the table and Alcatel-Lucent IP Touch does the rest.
- Any wireless headset featuring Bluetooth technology.

